TIN | Blueprint Two deep dive day

23rd May 2023 | Etc. Fenchurch Street, London

Understand and overcome the operational and technology challenges to deliver ROI in your organisation

Speakers Include:

Bob James
Chief Operations Officer
Lloyd's

Karen McDonagh Reynolds
Global Transformation Director
The Joint Venture

Chris Read
Chief Operating Officer
AXA XL

Helen Howard - Knight
Director of Operations
AON

Dana Cuffe
Chief Operations Officer
Miller

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Overview

Blueprint Two sets out the roadmap to digitalise market processes, to make them better, faster and cheaper for all participants – as well as improve the client experience and enhance the value that the Lloyd's, London and Company markets offer.

These changes will impact Lloyd's firms, the Company Market and broker operations. Traditional processes, data ingestion and technology architecture will all be transformed – necessitating a change in organisational mindset to embrace the new ways of working.

The key challenge is: how is your firm going to maximise benefit from the ongoing market modernisation process, deliver an operating model that aligns with Blueprint Two and delivers your own strategic ambitions and operational objectives - both now and in the future.

This discussion-based event will provide you with the practical tools to:

- **Make the case for change (beyond the bare minimum) and develop a coherent strategy.**

- **Overcome the people, process, data and technology challenges.**

- **Maximise the benefits to your business whilst collaborating collectively to deliver market wide change.**

You will leave with:

1. **Clarity** on the timeline and implications for your organisation

2. **Priorities** to take back to your organisation

3. **An extended network of peers** to support you on your modernisation journey

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The Insurance Network

Programme

08:00 Registration in the exhibition area

09:00 Blueprint Two Update

What?
Key ambitions for Blueprint Two and where are we in the process

When?
Timelines for delivery

How?
What should you be doing NOW to be ready for the changes in 2024

Bob James
Chief Operations Officer
Lloyd's

Karen McDonagh Reynolds
Global Transformation Director
The Joint Venture

Click here for full details

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Chief Operating Officer
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AON

Panel discussion:
Developing your Blueprint Two strategy & the business case for change and transformation
Establishing the strategic landscape and business priorities for change.

10:20 Coffee & Networking in the exhibition area

10:50 Breakout sessions

Session 1
Implications for insurers and managing agents

Louise Day
Operations Director
IUA

Matt Wood
Head of Technology
LMA

Simon Squires
Senior Operations Lead
AXA XL

Click here for full details

Session 2
Implications for brokers

James Livett
Associate Director
LIIBA

Simon Boniface
Deputy Operations Director
Howden

Helen Howard - Knight
Director of Operations
AON

Click here for full details

12:00 Coffee & Networking in the exhibition area

12:15 Insurer & broker feedback and Q&A

The facilitators of the 2 preceding breakout sessions will 'report back' to the chairperson the key outcomes of their sessions.

James Livett
Associate Director
LIIBA

13:00 Lunch in the exhibition area

14:00 Workshops

Session 3	Session 4	Session 5
Core Data Record	**Transforming Operations**	**Technology**

Kirstin Duffield
Technical SME
LMA

Bent Isachsen
Chief Operating Officer
Hamilton Insurance

Bradley O'Connor
Chief Information Officer
Miller

Marcus Broome
Chief Platform Officer
Whitespace Software

Ben Miller
Business Partner - Operations
AXIS

Christian Kitchen
CIO
Travelers Insurance

[full details]   [full details]   [full details]

15:30 Coffee and networking in the exhibition area

15:50 Pulling it all together for the next phase of digitalisation
Identifying key steps on the journey to a digital marketplace
Our expert panel will explore some of the opportunities for distribution, technology, operations and client service improvement over the coming years.

16:45 Close and drinks reception

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DXC Technology helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds.
See their virtual stand

As part of a global organisation that is synonymous with industry innovation and driven by leading experts in their field, we collectively have a strong track record for delivering successful transformation programmes for underwriters, brokers and MGAs within the Lloyd's, companies and international insurance/reinsurance sector. **See their virtual stand**

Exhibitors

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 500 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. **See their virtual stand**

Morning Data is a leading supplier of world-class software and service solutions for the global insurance industry. Morning Data has been providing state-of-the-art Insurance Software Systems to its clients since 1983. **See their virtual stand**

Our team of experts with in-depth, practical business and technology experience works with insurance companies, managing agents, MGAs, brokers and the entire value chain in the London market. **See their virtual stand**

DOCOsoft is an innovative developer of technology solutions for the global insurance and financial services markets. With over 15 years' experience, the company's pedigree is well established in the UK. **See their virtual stand**

Web Connectivity Limited (WCL), a Zywave company, is a SaaS-based business based in London that improves the flow of business in (re)insurance markets worldwide. Brokers, insurers, reinsurers and service providers all rely on WCL's range of technologies to transform their business processes and improve workflows. **See their virtual stand**

Northdoor is an award-winning IT consultancy and solutions provider specialising in data and the Insurance industry. Since 1989, Northdoor has delivered solutions that help insurance companies improve their business performance and processes through technology and use of data. **See their virtual stand**

Established in 2017 by experienced insurance industry professionals, inari provides a cloud-based underwriting and policy administration system for insurers, reinsurers, MGAs, Lloyd's syndicates and managing agents. It offers three core products: a bordereaux management system, an insurer / MGA administration system and a reinsurance administration system. **See their virtual stand**

The Ruschlikon initiative is a committed community of brokers, cedents, insurers and reinsurers all striving to enhance processes for risk placing, technical accounting, claims and settlement using the ACORD Global Reinsurance and Large Commercial (GRLC) Standards. **See their virtual stand**

ACORD Solutions Group delivers end-to-end, enterprise-class solutions to optimize the cost, speed, and accuracy of digital data exchange. We are uniquely positioned to provide insurance solutions which increase the value of data and connect all stakeholders, regardless of size, geography, or legacy constraints ACORD Solutions Group facilitates integration while bridging the gap between legacy capabilities and strategic modernization. **See their virtual stand**

TIW are market leaders in Content, Document Management, Workflow and Business Consultancy who specialise in the Global and Lloyd's Insurance markets. TIW's solutions work across your whole technology and business ecosystem. Share your content online securely anywhere in the world on any device. **See their virtual stand**